



## King County

Invites Applications for the Position of:

### **Chemical Dependency Program Screener/Emergency Services Patrol STT**

**Apply online at <http://www.kingcounty.gov/jobs>**

*King County is committed to equity and diversity in the workplace. In addition, the county is committed to recruiting and maintaining a quality workforce that shares our guiding principles: collaborative, service-oriented, results-focused, accountable, innovative, professional and fair and just.*

**OPENING DATE/TIME:** 07/12/17 12:00 AM (GMT -8:00)

**CLOSING DATE/TIME:** 07/30/17 11:59 PM (GMT -8:00)

**SALARY:** \$20.38 - \$25.83 Hourly

**LOCATION:** Dutch Shisler Sobering Support Center, 1930 Boren Ave. Seattle, WA

**JOB TYPE:** Short Term Temporary, Part Time, Std Wkly Hrs Vary

**DIVISION:** Department of Community & Human Services

**JOB NUMBER:** 2017SC7167

**SUMMARY:**

The Department of Community and Human Services (DCHS) provides equitable opportunities for people to be healthy, happy, self-reliant and connected to community.

This position will provide assistance and/or intervention to persons who are or appear to be incapacitated and/or intoxicated in the street or other public areas. Interventions include screening by visual inspection and brief conversation to determine the need for detox or other medical services. Incumbent picks up and transports clients to and from designated facilities and to areas of choice for the person being assisted. Provide assistance to homeless/low-income persons in need of transportation or resources.

**Who May Apply:** This position is open to all qualified candidates that meet the minimum qualifications. The Department of Community and Human Services values diverse perspectives and life experiences. The Department encourages people of all backgrounds to apply, including people of color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans, and those with lived experiences.

**Required materials:** Candidates who wish to be considered for this position must submit an on

line King County job application and complete the supplemental questionnaire. Your application may be rejected as incomplete if you do not include the requested and relevant information in the on line application and supplemental questionnaire. Applications and/or supplemental questionnaires that state, "see my resume" are considered incomplete and will not be considered to be competitive.

**Work Schedule:** This applicant pool will be used to fill temporary on call positions. Work schedules may include nights (graveyard), weekends, and holidays. Shifts are typically 8 hours/day, 7 days a week, 365 days a year. This position meets the provisions of the Fair Labor Standards Act and is overtime eligible with prior supervisory pre-approval.

**Recruiter:** Susan Churchill, email: [susan.churchill@kingcounty.gov](mailto:susan.churchill@kingcounty.gov)

**JOB DUTIES:**

- Patrol assigned areas in a 15-passenger van, and respond to calls from 911 and others to pick up incapacitated/intoxicated persons in public places.
- Conduct brief screening of the incapacitated/intoxicated person's condition and determine the final destination, unless pre-determined by police or medical staff.
- Assist incapacitated/intoxicated persons into the van. Clients may be resistant to directives to enter the van. Resistant behaviors range from actively aggressive (verbally hostile or physically violent) to passive resistance in not being able to independently enter the van without being physically lifted into the van by staff.
- Monitor and intervene using de-escalation techniques which includes the use of least amount of physical force when physical or verbal altercations occur among other clients in the van while en-route.
- Transport clients to community resources, with a focus on access to shelter, housing, treatment, medical and employment services.
- Provide outreach and engagement services on the streets to offer service information and linkage to survival services and/or structured case management services.
- Develop and maintain strong collaborative relationships with sobering center staff, outreach staff and other service or resource organizations to ensure continuity of care for clients.
- Maintain the safety and security of clients by using visual and auditory cues that indicate whether or not clients are stable and safe after pickup and during transit to final destination.
- Minimize risk to self and team partner by using Universal Precaution principles while transporting clients who may have blood borne and/or airborne diseases.
- Adhere to principles of standard defensive driving and compliance with state and local traffic regulations at all times despite distractions in the environment and or by clients en route to destination sites.
- Perform job responsibilities in a manner that respects and promotes client dignity at all times even when challenged by clients or by-standers.
- Operate two way radios in professional manner using proper radio etiquette in relaying and responding to calls.
- Complete paper written reports with handwriting that is legible; content grammatically correct and complete.
- Enter electronic data by typing and saving data via computer to record information as needed.
- Perform other related duties as assigned.

## **EXPERIENCE, QUALIFICATIONS, KNOWLEDGE, SKILLS:**

1. Minimum of one year experience driving a 15-passenger van.
  2. Knowledge of the Seattle downtown intersections.
  3. Basic knowledge of signs and symptoms of substance abuse.
  4. Skill in detecting signs of intoxication.
  5. Minimum of two years of work experience working, engaging or intervening with persons who are in active addiction.
  6. Skill in defusing verbal aggression, hostile or violent behavior.
  7. Effective oral and written communication skills. May require skill testing to demonstrate effective communication skills.
  8. Effective problem solving skills using conflict resolution techniques which result in positive outcomes, and the ability to apply patience and common sense as needed.
  9. Effective interpersonal skills in working with and promoting positive team work.
  10. Ability to sit in a restricted driving position in the van for an hour or more without stopping and stretching.
  11. Ability to lift an average person weighing 150 pounds from the ground into the van without assistance.
  12. Ability to work independently and as part of a team that displays sound decision making in the absence of on site supervisory oversight.
  13. Current CPR card or attainable within 90 days.
  14. Current Basic First Aid card or attainable within 90 days.
  15. Current certificate of completion of a Defensive Driving Course or the ability to obtain King County Defensive Driving Training card within six months of hire.
  16. Desired: Knowledge of specific areas in which public inebriates congregate in downtown Seattle. Familiarity with the 12 Step Program, or other recovery models, including Stages of Change and its application to the Emergency Services Patrol (ESP) mission. Direct experience interacting with the chronic homeless public inebriates. Proficiency in English and Spanish.
- An offer of employment will be contingent on meeting the following conditions: Possession of a valid, unencumbered Washington State driver's license at the time of hire.
  - Ability to pass a post offer/pre-employment physical examination.
  - Ability to pass a Washington State Patrol Background Check on a post offer/Pre-employment basis.