



King County

Invites Applications for the Position of:

Youth Crisis Response and Community Building Support Specialist

Apply online at <http://www.kingcounty.gov/jobs>

King County is committed to equity and diversity in the workplace. In addition, the county is committed to recruiting and maintaining a quality workforce that shares our guiding principles: collaborative, service-oriented, results-focused, accountable, innovative, professional and fair and just.

OPENING DATE/TIME: 09/06/17 12:00 AM (GMT -8:00)

CLOSING DATE/TIME: 09/21/17 11:59 PM (GMT -8:00)

SALARY: \$80,412.80 - \$101,920.00 Annually

LOCATION: Chinook Building - 401 5th Ave, Seattle

JOB TYPE: Special Duty Assignment or Term Limited Temp (TLT)

DIVISION: Department of Community & Human Services **JOB NUMBER:** 2017SC7334

SUMMARY:

The Department of Community and Human Services (DCHS) provides equitable opportunities for people to be healthy, happy, self-reliant and connected to community.

The Department of Community and Human Services, Behavioral Health and Recovery Division (BHRD) is leading several initiatives to expand the Children's Crisis Outreach Response System (CCORS) with the goal of improving access and services for youth, young adults and families. Initiatives include strengthening holistic, community based supports and interventions for crisis prevention, crisis stabilization, and brief crisis stabilization housing when needed.

The Youth Crisis Response and Community Building Support Specialist/Project Program Manager III will work as part of a team responsible for supporting the CCORS and the youth and families served by that system. The position will be responsible for coordinating and supporting the implementation of several new and innovative pilot expansions of the crisis response available to children, families, law enforcement and recently homeless young adults in King County. The work will include supporting implementation of these pilots building on community solicited input and community strengths and resources, and development and refinement of protocol agreements with multiple agencies and service systems depending on the specific pilot. Objectives of the pilots are to: a) prevent youth crises which can lead to more significant system involvement including juvenile justice; b) increase earlier intervention in stresses and trauma experienced by youth which may lead to more health and/or safety system responses, by

resources being embedded more closely in specific residential or communities and/or more closely partnered with existing services; and c) focus on providing a community based behavioral health crisis de-escalation and stabilization for youth and young adults up to age 24 living in the King County runaway and homeless youth residential settings who are expressing significant mental health distress including potential suicidal or psychotic thinking.

All three pilots build on the current family and community based model of the CCORS and are intended to enhance existing community strengths and resources, and partnerships to support children, youth, families, communities and collateral service systems. This position reports to the BHRD Children, Youth, Family and Prevention Section Manager. This is a Special Duty or Term Limited Temporary opportunity through December 31, 2018.

Who May Apply: This opportunity is open to all internal and external candidates who meet the minimum qualifications. The Department of Community and Human Services is building a dynamic, collaborative, multilingual and culturally diverse work team with different perspectives and life experiences. The Department encourages people of all backgrounds to apply, including people of color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans, and those with lived experiences with behavioral health, crisis serving, juvenile justice and/or child and family serving systems.

Work Schedule: This position is exempt from the provisions of the Fair Labor Standards Act, and is not overtime eligible. Typical hours will initially be primarily Monday – Friday 8am – 5pm, becoming more flexible as needed to meet the family, youth, community, and partnership implementation and support needs.

Required Materials: Candidates who wish to be considered for this position must submit an online King County application and respond to the supplemental questions.

Recruiter: Susan.Churchill@kingcounty.gov

JOB DUTIES:

- Work as part of the team responsible for supporting the CCORS and the youth and families served by that system with a family, youth and community-centered, strengths-based, trauma-informed, recovery and healing orientation and prioritizing an equity and social justice lens.
- Partner with other BHRD Mental Illness and Drug Dependency (MIDD) Leads to monitor and guide implementation of specified MIDD activities, and perform duties of a MIDD Lead.
- Provide staff support, in collaboration with a team and contractor, to implement the pilot initiatives, including duties such as supporting collaborative partnerships, agenda building, meeting coordination, meeting facilitation, strategic planning, drafting system protocols to support and clarify service provision and partnership expectations, collaborating with contract term development and evaluation of implementation efforts.
- Participate in collaborative partnerships across DCHS in the design, development and implementation of the CCORS expansion pilots.
- Interact with Division and Department leadership and work teams to support the development and coordination of pilot expansion initiatives and assist with strategic systems building efforts that align with the DCHS mission, MIDD policy goals and the King County Equity and Social Justice Strategic Plan.
- Support strong working relationships between CCORS and runaway and homeless youth residential and service providers; law enforcement; schools; marginalized communities

- and populations; child, youth and family service providers; and community partners.
- Represent King County in multi-agency and inter-jurisdictional meetings, community meetings, and participate in local committees which may arise which relate to implementing and supporting pilot expansion efforts.
 - Handle sensitive calls from individuals, families, community based groups and organizations, providers, government partners, advocates and other community partners.
 - Assist with preparation of proposals, briefing documents, speaking points, presentations, reports and/or other documents associated with moving the pilot implementation work forward.
 - Coordinate development and provision of technical assistance and consultation with pilot expansion contractor and systems partners related to the scope of work and systems coordination needs.
 - Perform other related duties as assigned.

EXPERIENCE, QUALIFICATIONS, KNOWLEDGE, SKILLS:

1. Deep knowledge of equity and social justice principles and practices, and understanding of the effects of place, race and policy and systems-based inequities on marginalized communities and populations.
2. Minimum of four years of experience with community building, working as part of a team to implement new programs or pilots, working in behavioral health services, or crisis services.
3. Knowledge and/or experience with strengths-based and positive approaches to problem solving, crisis response, partnership development and support.
4. Ability to identify intersecting issues, conflicts, and opportunities for collaboration, including use of an equity lens for analysis.
5. Experience planning, program implementation with public involvement, data collection and continuous improvement.
6. Ability to function sensitively with diverse perspectives, including effectively responding to family, community or partner questions, concerns and/or complaints.
7. Experience working successfully with diverse public and private stakeholders in a politically complex environment.
8. Demonstrated facilitation, negotiation, and consensus-building skills.
9. Knowledge of trauma-informed crisis response and short-term crisis stabilization services, particularly related to services for children and youth.
10. Experience supporting multiple projects and tracking activities and deliverables/reporting requirements to move projects forward and achieve outcomes, including reviewing and approving invoices.
11. Excellent verbal and written communication skills, including presentation, facilitation and public speaking; ability to present complicated issues in an accessible manner to diverse audiences.
12. Ability to work with creatively and flexibility, both independently and as a team member.
13. Ability to work under deadlines, work on a number of tasks simultaneously, and organize and prioritize work quickly in response to changing needs.
14. Proficiency in the use of personal computers with working knowledge of 2010 Microsoft Word, Excel, PowerPoint and Outlook, and the Internet.
15. Valid Washington State Driver's License or the ability to travel throughout the county in a timely manner.