



King County

Invites Applications for the Position of:

Involuntary Commitment Supervisor of Designated Crisis Responders

Apply online at <http://www.kingcounty.gov/jobs>

King County is committed to equity and diversity in the workplace. In addition, the county is committed to recruiting and maintaining a quality workforce that shares our guiding principles: collaborative, service-oriented, results-focused, accountable, innovative, professional and fair and just.

OPENING DATE/TIME: 12/06/18 12:00 AM (GMT -8:00)

CLOSING DATE/TIME: 12/27/18 11:59 PM (GMT -8:00)

SALARY: \$84,311.14 - \$106,869.36 Annually

LOCATION: Chinook Building - 401 5th Ave, Seattle

JOB TYPE: Career Service, Full Time, 40 hrs/week

DIVISION: Department of Community & Human Services

JOB NUMBER: 2018AM9039

SUMMARY:

The Department of Community and Human Services (DCHS) values diverse perspectives and life experiences. The Department encourages people of all backgrounds to apply, including people of color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans and those with lived experience.

The Department of Community and Human Services (DCHS) provides equitable opportunities for people to be healthy, happy, self-reliant, and connected to community. The responsibilities of the Involuntary Commitment Supervisor (ICS) include: providing supervision, training, consultation and guidance to the Designated Crisis Responder (DCR) team. This includes completing performance assessments with assigned staff during probation, and annually once probation is complete, providing consistent supervision in the field and the office, coaching and developing improvement plans, as needed.

Interpret statute, assist in implementation of involuntary detention statute amendments, review legal and case documentation completed by the DCR team, and provide review of clinical cases. The ICS works closely with internal and external stakeholders to ensure a strong customer

service practice, and assists the Crisis and Commitment Services (CCS) Coordinator in the development of clinical and office guidelines, policies and procedures.

Who May Apply: The Department of Community and Human Services values diverse perspectives and life experiences. The Department encourages people of all backgrounds to apply, including people of color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans, and those with lived experiences.

Required Materials: Candidates who wish to be considered for this position must submit an online King County application and respond to the supplemental questions.

Work Schedule: This position is exempt from the provisions of the Fair Labor Standards Act, and is not eligible for overtime. Staff in this position are required to be part of the supervisor on-call rotation. During an emergency or community disaster, the supervisor may be required to work as an Involuntary Commitment Specialist (ICS) at any shift times, weekends and/or holidays. Positions in this classification are represented by the Professional and Technical Employees, Local 17.

JOB DUTIES:

- Provide supervision, consultation, performance assessments and training to the ICS team.
- Manage 24/7/365 schedule for Crisis and Commitment Services.
- Review cases for proper documentation, appropriate decision-making, quality assurance, and completeness of work.
- Perform administrative duties, address complaints, develop procedures and service protocols, and work on special projects as assigned by the CCS Coordinator.
- Participate in regular meetings with community partners to promote the interests of CCS and maintain positive working relations in the community.
- Provide training and education to outside agencies and community groups on the involuntary detention law, process and the role of the ICS.
- Manage and participate in recruitment and hiring.
- Provide on-call support to the team on a 24 hour basis on a weekly rotation within the supervisor team.
- Assist the Coordinator in researching data for proposed legislation that may impact the work of CCS.
- Provide support to outside partners with coordination of services, complaints, and education of the involuntary commitment system.
- Work as ICS in an emergency or due to a disaster.

EXPERIENCE, QUALIFICATIONS, KNOWLEDGE, SKILLS:

1. Must be a Mental Health Professional (MHP) as defined in WAC 246-341-0500.
2. Must maintain a Washington State Department of Health license or registration in good standing.
3. Demonstrate expert knowledge of RCW 71.05 and RCW 71.34 and related WACs.
4. A minimum of 2 years of experience, post-graduate, in the direct evaluation and treatment of persons with mental illness under the supervision of a mental health professional, and experience in responding to patients in crisis.
5. Demonstrated ability to communicate clearly and effectively, in writing and verbally, including public speaking.

6. At least two years of experience working as a supervisor or a project team lead in human services and/or equivalent education on supervision and management skills and practice.
7. Knowledge of the mental health system, chemical dependency system, social service network, and resources offering alternatives to involuntary hospitalization.
8. Strong interpersonal skills including collaboration, team player and good listening skills.
9. Must possess and maintain a valid, unencumbered Washington State Driver's License.

PREFERRED EXPERIENCE AND QUALIFICATIONS:

1. Two years or more experience as a Designated Crisis Responder (DCR) in Washington State
2. Chemical Dependency Professional (CDP)

Note: Online applications are preferred. However, if you cannot apply online, go to www.kingcounty.gov/jobs for other options.

If you need an accommodation in the recruitment process or an alternate format of this announcement, please inquire directly with the contact listed on the job announcement or the department's Human Resources Service Delivery Manager.